# **Lending Products Offered to our Communities**

The Bank endeavors to help the needs of the communities it serves, including low-and moderate income neighborhoods by offering the loans and services described as follows:

## **Residential Lending Products:**

#### **Home Mortgages**

- Fixed Rate Mortgage Loan
- Adjustable Rate Mortgage Loan
- Reverse Mortgages Loans
- Foreign Nationals Loans
- FHA Loans

## **Consumer Lending Products:**

- Auto Loans (New and Used)
- Boats Loans (New and Used)
- Certificate of Deposit Secured Loans (Principal plus Interest)
- Certificate of Deposit Demand Line of Credit (Interest only payments)
- Unsecured Loans (Principal and Interest)
- Home Equity Line of Credit (10 years Interest only and 20 year full amortization)
- Insurance Premium Finance Loans

#### **Commercial Lending Products:**

#### **Asset Based Lending**

- Account Receivable and Inventory
- Floor Plan Financing
- Tax Certificate Financing
- Mortgage Warehousing
- Special Products Lending

#### Commercial / Real Estate Lending

- Acquisition and Development Loans
- Commercial Equipment Financing
- Cash Collateral Secured Financing
- Lines of Credit
- Term Loans
- Construction Loans
- Commercial Real Estate Owner Occupied
- Commercial Real Estate Non Owner Occupied
- Commercial Real Estate Land Only

#### **Factoring**

- Accounts Receivables Financing
- Secure Online Access
- Factor Soft (Portfolio Management System)

## Small Business Lending (SBA)

- SBA 504 Loan Program
- SBA 7 (a) Loan Program

#### **International Transactions**

- Trade Financing
- Commercial Letters of Credit
- Documentary Collections
- Correspondent Banking
- Standby Letters of Credits
- Acceptance Financing
- Eximbank Credit Facilities

#### **Credit Cards**

- Personal Platinum Secured by Certificate of Deposit
- Personal Platinum Rewards Unsecured
- Personal World Black
- Personal International Platinum Rewards
- Personal International World Black
- Business Reward Preferred Unsecured
- Business Rewards Select

# **Retail Banking Services Offered to our Communities**

# **Deposits:**

## **Personal Checking**

- Ocean Personal Checking
- Ocean Personal Relationship Checking

#### **Business Checking**

- Ocean Business Checking
- Ocean Community Checking
- Ocean Business Relationship Checking

#### **Money Market Accounts**

- Ocean Personal
- Ocean Business

## **Personal Savings Accounts**

Ocean Personal Savings

## **Business Savings Accounts**

Ocean Business Savings

## **Certificates of Deposit (CDs)**

## **Individual Retirement Accounts (IRAs)**

- Coverdell Education Savings Account (CESA)
- Traditional IRA
- Roth IRA

## **International Deposit Products:**

- Personal Checking
- Business Checking
- Personal Savings
- Business Savings
- Personal Money Market
- Business Money Market

## Other Retail Banking Services:

## **Cash Management**

- Automated Clearing House (ACH)
- Payroll and HR Services
- Online Payments and Invoicing for business customers
- Lockbox Services
- Remote Deposit Capture
- Positive Pay
- Paycards for Payroll, Tips and Rewards and Expenses
- Real Time Payments (RTP)

#### **Merchant Card Services**

- Virtual Merchant
- Virtual Merchant Mobile
- Merchant Connect
- Faster Access to Funds
- 24/7 Support Team
- Advanced Security Protection
- Simplified Smart Terminals

#### Ocean Line (automated telephone service)

- Account Inquiry
- Transaction Posting
- Interest Rate Inquiry
- Customer service assistance
- Transfer funds between your Ocean Bank accounts
- Access through a touch-tone telephone both in Spanish and English 24 hours a day 7 days a week.

#### Other Retail Banking Services:

## Online Banking & Mobile Banking

- View detailed account activity
- View up to 24 months of eStatements
- Get your account balance
- Enroll to receive eStatements
- Update your profile and account information
- Track and categorize spending and set a budget with online management tool
- Place stop payments
- Get your credit score for free
- Sign up for Text Banking
- Order checks
- Mobile Check Deposit
- Sign up to receive account alerts via e-mail or text
- Enroll in biometric authentication
- Login in using your fingerprint
- Set up travel notification
- Send money with Zelle<sup>®</sup>
- Transfer between your Ocean accounts and accounts at other banks
- Send one-time and recurring domestic and international wires
- Sign up to receive eBills for your utilities, mobile phone and other bills
- Online Account Opening
- Pay bills with one-time, recurring and automatic payments
- View payment history
- Set bills payments reminders and approvals
- Booking Tool to setup appointments with our branches through our website

#### Automatic Teller Machines (ATM'S) - Star/Plus and Cirrus Networks

- Deposits to Checking, Money Market and Savings at proprietary ATM's only
- Withdrawals from Checking and Savings Accounts\*
- Transfer funds between checking, money market and savings accounts\*
- Get information about the account balance of your deposit account\*
  - \*fees may apply at non-proprietary ATM's
- Withdraw cash and check account balances surcharge free\* at more than 1,200 Publix Presto locations throughout the southern U.S.
  - \*Account transaction fee as described in the Fee Schedule may apply
- Interactive Teller Machine (ITM'S)
- Customers are able to speak with a personal teller using live video from 9:00am to 4:00pm
  Monday thru Thursday and 9:00am thru 6:00 pm on Friday.

# **Additional Retail Banking Services:**

- Teller Services
- Personal Debit Card
- Business Debit Card
- International Debit Card
- Digital Wallet Services for Debit and Credit Cards
- Money Orders
- Night Depository
- Cashier's Checks
- Safe Deposits Boxes
- Automatic / Sweep Transfers
- Foreign Currency / Exchange
- Wire Transfers Domestic and Foreign