Lending Products Offered to our Communities

The Bank endeavors to help the needs of the communities it serves, including low-and moderate income neighborhoods by offering the loans and services described as follows:

Residential Lending Products:

• Home Mortgages:

- Fixed Rate Mortgage Loan
- Adjustable Rate Mortgage Loan
- Reverse Mortgages Loans
- Foreign Nationals Loans
- FHA Loans

Consumer Lending Products:

- Auto Loans (New and Used)
- Boats Loans (New and Used)
- Certificate of Deposit Secured Loans (Principal plus Interest)
- Certificate of Deposit Demand Line of Credit (Interest only payments)
- Home Equity Line of Credit (10 years Interest only and 20 year full amortization)
- Insurance Premium Finance Loans

Commercial Lending Products:

Asset Based Lending:

- Account Receivable and Inventory
- Floor Plan Financing
- Tax Certificate Financing
- Mortgage Warehousing
- Special Products Lending

• Commercial / Real Estate Lending:

- Acquisition and Development Loans
- Commercial Equipment Financing
- Cash Collateral Secured Financing
- Lines of Credit
- Term Loans
- Construction Loans
- Commercial Real Estate Owner Occupied
- Commercial Real Estate Non Owner Occupied
- Commercial Real Estate Land Only

Community Reinvestment Act Public File

Lending Products Offered to our Communities

• Factoring:

- Accounts Receivables Financing
- Secure Online Access
- Factor Soft (Portfolio Management System)

• Small Business Lending (SBA):

- SBA 504 Loan Program
- SBA 7 (a) Loan Program

• International Transactions:

- Trade Financing
- Commercial Letters of Credit
- Documentary Collections
- Correspondent Banking
- Standby Letters of Credits
- Acceptance Financing
- Eximbank Credit Facilities

• Credit Cards

- Personal Platinum Secured by Certificate of Deposit
- Personal Platinum Rewards Unsecured
- Personal World Black
- Personal International Platinum Rewards
- Personal International World Black
- Business Reward Preferred Unsecured
- Business Rewards Select

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Retail Banking Services Offered to our Communities

Deposits

- Personal Checking:
 - Ocean Personal Checking
 - Ocean Personal Relationship Checking
- Business Checking:
 - Ocean Business Checking
 - Ocean Community Checking
 - Ocean Business Relationship Checking
- Ocean Business Suite Program
- Money Market Accounts:
 - Ocean Personal
 - Ocean Business
- Personal Savings Accounts:
 - Ocean Personal Savings
- Business Savings Accounts:
 - Ocean Business Savings
- Certificates of Deposit (CDs)
- Individual Retirement Accounts (IRAs)
 - Coverdell Education Savings Account (CESA)
 - Traditional IRA
 - Roth IRA

International Deposit Products:

- Personal Checking
- Business Checking
- Personal Savings
- Business Savings
- Personal Money Market
- Business Money Market
- Personal Certificate of Deposit
- Business Certificate of Deposit
- International Elite

Retail Banking Services Offered to our Communities

Other Retail Banking Services:

• Treasury Management :

- Automated Clearing House (ACH)
- Payroll and HR Services
- Online Payments and Invoicing for business customers
- Lockbox Services
- Remote Deposit Capture
- Positive Pay
- Paycards for Payroll, Tips and Rewards and Expenses
- Real Time Payments (RTP)

• Merchant Card Services:

- Virtual Merchant
- Virtual Merchant Mobile
- Merchant Connect
- Faster Access to Funds
- 24/7 Support Team
- Advanced Security Protection
- Simplified Smart Terminals

• Ocean Line (automated telephone service):

- Account Inquiry
- Transaction Posting
- Interest Rate Inquiry
- Customer service assistance
- Transfer funds between your Ocean Bank accounts
- Access through a touch-tone telephone both in Spanish and English 24 hours a day 7 days a week.

Community Reinvestment Act Public File

Retail banking Services Offered to our Communities

Other Retail Banking Services:

- Online Banking & Mobile Banking:
 - View detailed account activity
 - View up to 24 months of eStatements
 - Get your account balance
 - Enroll to receive eStatements
 - Update your profile and account information
 - Track and categorize spending and set a budget with online management tool
 - Place stop payments
 - Get your credit score for free
 - Sign up for Text Banking
 - Order checks
 - Mobile Check Deposit
 - Sign up to receive account alerts via e-mail or text
 - Enroll in biometric authentication
 - Login in using your fingerprint
 - Set up travel notification
 - Send money with Zelle
 R
 - Transfer between your Ocean accounts and accounts at other banks
 - Send one-time and recurring domestic and international wires
 - Sign up to receive eBills for your utilities, mobile phone and other bills.
 - Online Account Opening
 - Pay bills with one-time, recurring and automatic payments.
 - View payment history
 - Set bills payments reminders and approvals.
 - Booking Tool to set up appointments with our branches through our website

Additional Retail Banking Services:

- Automatic Teller Machines (ATM'S) Star/Plus, Cirrus, Allpoint, Publix/Presto, and MasterCard Networks.
 - Deposits to Checking, Money Market and Savings at proprietary ATM's and nonproprietary ATMs operated by Allpoint network only.
 - Withdrawals from Checking and Savings Accounts*
 - o Transfer funds between checking, money market and savings accounts*
 - Get information about the account balance of your deposit account*
 *fees may apply at non-proprietary ATM's
 - Withdraw cash and check account balances surcharge free at more than 1,200 Publix Presto locations throughout the southern U.S.
 - *Account transaction fee as described in the Fee Schedule may apply
 - Withdraw cash, Transfer funds and request Balance Inquiries at ATM's located at different Costco locations.
 - Interactive Teller Machine (ITM'S)
 Customers are able to speak with a personal teller using live video from 9:00am to 6:00pm Monday thru Friday and 9:00am thru 1:00 pm on Saturday.
- Teller Services

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- Personal Debit Card
- Business Debit Card
- International Debit Card
- Digital Wallet Services for Debit and Credit Cards
- Money Orders
- Night Depository
- Cashier's Checks
- Safe Deposits Boxes
- Automatic / Sweep Transfers
- Foreign Currency / Exchange
- Wire Transfers Domestic and Foreign
- Repurchase Agreements Not insured by the FDIC, not guaranteed by the bank or affiliates and are subject to investment risk, including loss of principal.